

What customers say about us...



“At our last development session it was impossible to tell who worked for the CCG and who for the CSU; we were all one, working to the common goal.”

**Former Chief Operating Officer
of a Birmingham-based CCG**



“Working in partnership with our HR business partner and training manager, we designed a values-based approach to recruitment to ensure we select staff, not only on technical expertise but to fit our culture and on-going development as a CCG. This has received positive feedback from our managers as well as enriching our recruitment processes.”

**Head of OD at a
Black Country-based CCG**



“Midlands and Lancashire CSU is a key strategic and operational partner to the L&SC STP in developing and delivering its complex work programme, helping to establish shared governance arrangements, including an STP Board, that ‘supplement’ current accountabilities and allow partners to work towards a shared system vision, assure system delivery against national ‘must do’ targets and manage demand better within agreed control totals.”

**Amanda Doyle, STP Lead,
Lancashire & South Cumbria STP**



“We have worked as one team across both organisations to achieve our Improving Lives objectives. This has helped to further develop the positive working relationship.”

**Emily Davies, Programme Lead for
Improving Lives, East Staffordshire CCG**